

IMPORTANT VA HEALTH CARE CONTACTS (LOCAL & NATIONWIDE)

San Francisco/San Bruno/Oakland Version, Updated 6/22/23

Resource	Description	Contact Information
Veterans Crisis Line	Toll-free, confidential, 24/7 support	Call: 988 and press "1" at the prompt Text: 838255 (message and data rates may apply) Chat: https://www.veteranscrisisline.net/get-help/chat
Enrollment in VA Health Care	Based on eligibility criteria; can enroll online, over the phone, or at your local VA facility. Complete 1010EZ application and submit copy of DD-214: https://www.va.gov/vaforms/medical/pdf/10-10EZ-fillable.pdf	Online: www.va.gov --> "Apply now for VA Health Care" Phone: Call 877-222-8387 and press 1 SFVA: Visit the Member Services office at the SFVA Medical Center; Bldg. 2, Rm. 49 (phone: (415) 221-4810, x24066). Questions or need help? Contact the SFVA Student Veteran Health Program (info below).
SFVA Student Veteran Health Program (SVHP)	Partnership btwn SFVA & Bay Area colleges/universities, providing support services to student Veterans & campus faculty/staff: https://www.va.gov/san-francisco-health-care/programs/veterans-outreach-program/	UC Berkeley & SFSU: Artur Akkerman (415) 697-9940 CCSF: Bridget Leach (415) 200-6933 & Dennis Moore (415) 845-0966 Skyline & GGU: Bridget Leach (415) 200-6933 Academy of Art & USF: Dennis Moore (415) 845-0966
Health Systems Specialist through Strategic Planning	Provides outreach services to veterans who reside in the SFVA Health Care System area	General Northern California Outreach: Kathleen Mink (415) 254-6842
San Francisco VA Medical Center	VA Medical Center (Fort Miley); located at 4150 Clement Street, San Francisco (Outer Richmond). Emergency Department located in Building 200, Ground Floor; open 24/7. NEW PATIENT APPOINTMENT LINE: (415) 750-2281 SFVAHCS COVID-19 and other Information: https://www.sanfrancisco.va.gov/	Main Line: (415) 221-4810 --> press "0" for operator Telephone Linked Care: (800) 733-0502 (24/7 nurse) Medical Practice Clinic/Primary Care: (415) 750-2129 Women's Health Clinic: (415) 750-2174 Integrated Health Services for Gender Diverse Veterans: (415) 221-4810, x23956 (referral not needed) Audiology Clinic: (415) 750-2124 (referral not needed) Optometry Clinic: (415) 750-2208 (referral not needed) Pharmacy Outpatient Line: (415) 750-6937 Pharmacy Automated Refills Line: (415) 750-2233 Non-VA Care Office: (415) 750-2019 Release of Information Office: (415) 750-6607
SFVA Medical Center Same Day Mental Health Clinic	Mental health support, resources, and scheduling for intake appointments	Drop-In: Building 203, Ground Floor, GA-28. Monday-Friday, 8:00am-5:00pm. (415) 221-4810, x24824.
Post-9/11 Military2VA (M2VA) Case Management	VA case management and resources for transitioning & Post 9/11 era Veterans	Online team locator: www.oefoif.va.gov/map.asp SFVA: (415) 221-4810, x25926
SFVA local Community-Based Outpatient Clinics (CBOCs)	San Bruno CBOC: 1001 Sneath Lane Downtown SF CBOC: 401 3rd Street Oakland CBOC: 2221 Martin Luther King Jr. Way	San Bruno Outpatient Clinic: (650) 615-6000 Downtown SF Outpatient Clinic: (415) 281-5100 Oakland Outpatient Clinic: (510) 267-7800
My Health eVet Program	Manage VA health care online; view records, make appointments, refill Rx	Online info: www.myhealth.va.gov SFVA: (415) 221-4810, x24952

OTHER USEFUL RESOURCES FOR VETERANS

Resource	Description	Contact Information
SFVA Veterans Justice Outreach	Support for Veterans in the legal system	Downtown SFVA: Jenna Ferrara, LCSW (415) 941-9816
VA Caregiver Support Program	Support program for Veterans' caregivers; visit website for program information	National: www.caregiver.va.gov ; 1-855-260-3274 SFVA Program Coordinator: (415) 750-6689
National VA Health Care Information	Eligibility criteria, locations, guides to benefits, etc.	My VA411: 1-800-MYVA411 (1-800-698-2411) VA PACT Act: Overview and https://www.va.gov/resources/the-pact-act-and-your-va-benefits/ VA Facility Locator: www.va.gov --> "Find a VA location" Community Care: www.va.gov/communitycare VA Dental Program: www.va.gov/healthbenefits/VADIP/ VA Welcome Kit: https://www.va.gov/welcome-kit/
Vet Centers	VA clinics; readjustment counseling	Locations: www.va.gov --> "Find a VA location"
Student Veteran Resources	Resources, support, advocacy for student Veterans, faculty, and staff; supporting Veterans in higher education	VA College Toolkit: https://www.mentalhealth.va.gov/student-veteran/index.asp GI Bill® Comparison : www.va.gov/gi-bill-comparison-tool
Veteran Housing Resources	Various housing resources for Veterans in the SF Bay Area Call Center for Homeless Veterans: 1-877-424-3838	Local VA Clinic housing resources: https://www.va.gov/san-francisco-health-care/health-services/homeless-veteran-care/ Swords to Plowshares: https://www.swords-to-plowshares.org/services/housing Operation Dignity (East Bay): https://operationdignity.org/
Veterans Benefits Administration (VBA)	VA education benefits, service-connected disabilities, Veterans Readiness & Employment (Chapter 31/VR&E, formerly Vocational Rehab), VA pensions, dependent/survivor benefits. https://benefits.va.gov/benefits/	Educational Benefits: www.va.gov/ --> "Education" Disability Benefits: www.va.gov/ --> "Disability" VA Benefits, Records & DD214 request: www.va.gov Oakland Regional VBA Office: (510) 637-6000 Oakland Regional VBA Office for VR&E Questions: (916) 364-6700 or (510) 637-6128; CH31.VBAOAK@va.gov
County Veterans Service Officers (CVSOs)	Assistance with claims for service-connected disabilities and other benefits; contact CVSO for county in which you live.	Nearest CVSO: www.cacvso.org/ --> "Find Your VSO" San Francisco County: (415) 934-4200 San Mateo County: (650) 802-6598 Alameda County: (510) 577-1926
Employment/Career Resources	Helping Veterans find employment; job search, resume writing, etc.	Federal Job Listings: www.usajobs.gov/ CA: www.edd.ca.gov/Jobs_and_Training/Services_for_Veterans.htm LinkedIn for Veterans: https://veterans.linkedin.com
Free Legal Clinics	Pro bono legal assistance (disability benefits, pensions, discharge upgrades)	Golden Gate University (San Francisco): (415) 442-6679 Legal Clinics at VAs: www.va.gov/ogc/docs/LegalServices.pdf
California Veterans Benefits	CA state benefits & programs for Veterans	Online: www.calvet.ca.gov